

A service developed and provided by

**Cooper** BROS  
INTERNATIONAL LOSS ADJUSTERS & SURVEYORS

**PLATINUM**  
CIBER - SEGURIDAD

## Cyber insurance related Services & Products

Through the combination of our respective skills and experience and our strategic long-term alliance, we can offer a comprehensive array of services and products intended to assist and support the cyber-insurance market in all stages of the business.

Our services include marketing and risk assessment/underwriting support, training, full breach response services, forensic analysis and claims handling & adjusting.

### SERVICES

#### ■ Loss Handling & Adjusting

Specific claim handling & adjusting experience with losses of varied type and size (from standard to Large & Complex) under Cyber Risks and related policies.

#### ■ Forensic Analysis

Highly experienced in forensic analysis of cyber-security incidents, aimed at determining, inter alia, their causes and resulting consequences.

#### ■ Data Recovery

We assist the Insured in recovering (whenever technically feasible) compromised functions, systems and data in the most efficient manner possible.

#### ■ Underwriting support (including Proposal Forms and Policy wordings)

Cyber risks have complexities inherent to their novelty, technical specificity, continuous and rapid evolution, which generate considerable challenges for the insurance market, particularly in drafting insurance proposal forms and policies. Our combined experience with cyber-security matters and incidents, whether covered by insurance policies or not, allows

us to assist and support Underwriters in improving the content of forms and wordings, in order to avoid unwanted outcomes in a loss scenario, and also to offer products which are up-to-date with the current state of technology and clients' needs.

#### ■ Breach response services

FNOL receipt and handling (24/7/365), including triaging and coaching, initial mitigation tasks, full incident management, in-depth investigation, solution plan design and implementation, follow-up tasks, communication with relevant parties through the process, policy cover analysis/framing.





Aside from handling single assignments, we also design and implement protocols, procedures and integral response schemes which best fit insurers' and clients' needs.

#### ■ Marketing/Commercial strategic support

Cyber insurance is a relatively new product (especially in Latin America), in a complex and changing environment. Market penetration is therefore not straightforward. Technical and strategic assistance is provided to brokers and insurers to maximize the effectiveness of their commercial efforts in this specific field.

#### ■ Training and awareness

Training and briefs are given to different players of

the Insurance Market in order to increase their cyber-security know-how and awareness.

## PRODUCTS

#### ■ R-Box:

Security Management modular software solution. It allows information security to be aligned with the business through risk assessment and management, regulatory compliance and business continuity, among others.

#### ■ Application development:

Design and development of applications to solve cyber-insurance needs and business opportunities.

## About us

**COOPER BROS** provides high-quality loss adjusting, surveying, auditing and consultancy services to the Insurance and Reinsurance Market.

We have been firmly established in Latin America since 1886, with own offices in Argentina, Brazil, Ecuador, Peru and Uruguay, and representation in other countries in Latin America.

Full details are available at [www.cooperbrosgroup.com](http://www.cooperbrosgroup.com)

**Cooper**<sub>BROS</sub>  
INTERNATIONAL LOSS ADJUSTERS & SURVEYORS

**PLATINUM CIBER-SECURITY** provides cybersecurity services with extensive experience in Soc-Siem, endpoint protection, Technological risk analysis and cyber-awareness.

For more than 15 years our company has been helping different customers in Argentina and has representations in the rest of Latin America.

For more details visit [www.platinumciber.com](http://www.platinumciber.com)

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